

Returns Information



Joy of Living Bible Studies • (800) 999-2703 • email: info@joyofliving.org • website: www.joyofliving.org

Send returns to:

**Joy of Living Bible Studies
4601 Telephone Rd. #115
Ventura, CA 93003**

**Important: Please send all correspondence and payments via the US Postal Service to:
Joy of Living • PO Box 5828 • Ventura, CA 93005**

All unused materials, in good condition, may be returned, within 2 years of original purchase, for credit to your account. If you would prefer a refund, please enclose a request with your return.

A 10% restocking fee will be deducted from the credit.

To return any materials please fill out the form on the back of this notice.

Make note of the following:

- **Package returns in a sturdy container, and add enough filler to keep contents from shifting during transit.** We suggest using a new container; previously used containers may not be sturdy.
- When the books were shipped to you, we inserted a sheet of white paper between the books. **We suggest that you keep the sheet of white paper between the books to reduce scuffing.**
- **Protect spiral-bound book covers**—if there is even a small amount of damage, we cannot resell the book, therefore we cannot credit you for it.
- **Do not** use paper clips or rubber bands, or write on studies, even in pencil.
- **See our website** for instructions and photos of how to package your return:
<https://joyofliving.org/how-to-package-returns/>.
- **When you ship your returns**, make certain you adequately **insure your package** to guarantee reimbursement in the event your package is lost or damaged.
- **Reproducible Materials** may be returned only if unused and returned within 30 days.

Items received damaged cannot be credited by Joy of Living.

